

Lexington-Fayette UCG, Department of Public Safety
Division of Enhanced 9-1-1

| PSOC ECC | Jan | Feb | Mar | 1st Qtr | Apr | May | Jun | 2nd Qtr | Jul | Aug | Sep | 3rd Qtr | Oct | Nov | Dec | 4th Qtr | 2023 Total | % Split |
|----------------|-------|-------|-------|---------|-------|-------|-------|---------|-------|-------|-------|---------|-------|-------|-------|---------|------------|---------|
| E9-1-1 | 17044 | 15936 | 18881 | 51,861 | 20106 | 20152 | 21470 | 61,728 | 20072 | 18257 | 17876 | 56,205 | 17737 | 15558 | 16383 | 49,678 | 219,472 | 52.03% |
| Administrative | 15668 | 14789 | 17071 | 47,528 | 16615 | 17793 | 17420 | 51,828 | 18309 | 17975 | 17051 | 53,335 | 18018 | 16362 | 15284 | 49,664 | 202,355 | 47.97% |
| Admin/E911 | 12056 | 10878 | 14978 | 37912 | 14914 | 16241 | 16316 | 47471 | 17588 | 16646 | 15229 | 49463 | 15236 | 13169 | 13540 | 41945 | 176,791 | |
| Admin SB | 3460 | 3736 | 1872 | 9,068 | 1526 | 1347 | 938 | 3811 | 547 | 975 | 1438 | 2960 | 2061 | 2227 | 1537 | 5825 | 21,664 | 10.71% |
| Safety | | | 111 | | | | | | 110 | | | | | | | | | |
| Txt-2-911 | 51 | 61 | 56 | 168 | 80 | 72 | 51 | 203 | 71 | 67 | 76 | 214 | 71 | 58 | 51 | 180 | 765 | |
| Txt-Frm-911 | 1177 | 1129 | 1402 | 3708 | 1425 | 1748 | 1877 | 5050 | 1783 | 1182 | 1115 | 4080 | 953 | 764 | 807 | 2524 | 15,362 | |

| | Jan | Feb | Mar | 1st Qtr | Apr | May | Jun | 2nd Qtr | Jul | Aug | Sep | 3rd Qtr | Oct | Nov | Dec | 4th Qtr | 2023 Total | % of 911 |
|-----------|-------|-------|-------|---------|-------|-------|-------|---------|-------|-------|-------|---------|-------|-------|-------|---------|------------|----------|
| <blank> | 951 | 842 | 954 | 2,747 | 2292 | 1022 | 2429 | 5,743 | 1022 | 928 | 980 | 2,930 | 864 | 827 | 925 | 2,616 | 14,036 | 6.40% |
| BSNX | 12 | 3 | 9 | 24 | 10 | 13 | 6 | 29 | 9 | 11 | 10 | 30 | 15 | 6 | 7 | 28 | 111 | 0.05% |
| BUSN | 664 | 629 | 639 | 1,932 | 671 | 643 | 526 | 1,840 | 519 | 676 | 608 | 1,803 | 624 | 560 | 589 | 1,773 | 7,348 | 3.35% |
| CNTX | 5 | 8 | 5 | 18 | 2 | 13 | 3 | 18 | 6 | | 7 | 13 | 17 | 1 | 3 | 21 | 70 | 0.03% |
| MOBL | 12 | 19 | 37 | 68 | 27 | 29 | 29 | 85 | 57 | 49 | 25 | 131 | 20 | 14 | 41 | 75 | 359 | 0.16% |
| PAY | | | | 0 | | | | 0 | | | | 0 | | | | 0 | 0 | 0.00% |
| PBXB | 5 | 11 | 8 | 24 | 9 | 26 | 4 | 39 | 9 | 5 | 6 | 20 | 5 | 8 | 4 | 17 | 100 | 0.05% |
| RESD | 394 | 266 | 353 | 1,013 | 263 | 231 | 316 | 810 | 312 | 200 | 161 | 673 | 272 | 279 | 365 | 916 | 3,412 | 1.55% |
| RSDX | | | | 0 | | | | 0 | | | | 0 | | | | 0 | 0 | 0.00% |
| VMBL/TELM | 8 | 6 | 2 | 16 | 4 | 6 | 10 | 20 | 11 | 7 | 8 | 26 | 11 | 8 | 4 | 23 | 85 | 0.04% |
| VOIP | 1125 | 1022 | 1145 | 3,292 | 1098 | 1205 | 1202 | 3,505 | 1190 | 1232 | 1078 | 3,500 | 1260 | 1150 | 1214 | 3,624 | 13,921 | 6.34% |
| VRES | | | 6 | 6 | | | | 0 | 8 | | | 8 | | | | 0 | 14 | 0.01% |
| WPH2 | 13011 | 12336 | 14871 | 40,218 | 14683 | 15830 | 15738 | 46,251 | 15972 | 14110 | 13899 | 43,981 | 13778 | 11799 | 12393 | 37,970 | 168,420 | 76.74% |
| WRLS | 862 | 803 | 977 | 2,642 | 1058 | 1140 | 1216 | 3,414 | 1092 | 1049 | 1101 | 3,242 | 880 | 914 | 847 | 2,641 | 11,939 | 5.44% |
| | 17049 | 15945 | 19006 | | 20117 | 20158 | 21479 | | 20207 | 18267 | 17883 | | 17746 | 15566 | 16392 | | | |

| | Jan | Feb | Mar | 1st Qtr | Apr | May | Jun | 2nd Qtr | Jul | Aug | Sep | 3rd Qtr | Oct | Nov | Dec | 4th Qtr | 2023 Total | % of 911 |
|----------|-------|-------|-------|---------|-------|-------|-------|---------|-------|-------|-------|---------|-------|-------|-------|---------|------------|----------|
| Landline | 1080 | 917 | 1014 | 3,011 | 955 | 926 | 855 | 2,736 | 855 | 892 | 792 | 2,539 | 933 | 854 | 968 | 2,755 | 11,041 | 5.03% |
| Wireless | 13885 | 13158 | 15885 | 42,928 | 15768 | 16999 | 16983 | 49,750 | 17121 | 15208 | 15025 | 47,354 | 14678 | 12727 | 13281 | 40,686 | 180,718 | 82.34% |
| VoIP | 1133 | 1028 | 1153 | 3,314 | 1102 | 1211 | 1212 | 3,525 | 1209 | 1239 | 1086 | 3,534 | 1271 | 1158 | 1218 | 3,647 | 14,020 | 6.39% |
| | 16098 | 15103 | 18052 | | 17825 | 19136 | 19050 | | 19185 | 17339 | 16903 | | 16882 | 14739 | 15467 | | | |

| | Jan | Feb | Mar | 1st Qtr | Apr | May | Jun | 2nd Qtr | Jul | Aug | Sep | 3rd Qtr | Oct | Nov | Dec | 4th Qtr | 2023 Total | % of 911 |
|-----------|------|------|------|---------|------|------|------|---------|------|------|------|---------|------|-----|------|---------|------------|----------|
| Abandoned | 1709 | 1501 | 1681 | 4,891 | 1854 | 2158 | 1820 | 5832 | 2144 | 1395 | 1543 | 5082 | 1240 | 783 | 1006 | 3029 | 18,834 | 8.58% |

**Lexington-Fayette UCG, Department of Public Safety
Division of Enhanced 9-1-1 Monthly Ring Time Ranges**

| RingTime Range | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | 2023 |
|-----------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| # of 911 | 17049 | 15945 | 19006 | 20117 | 20158 | 21479 | 20207 | 18267 | 17883 | 17746 | 15566 | 16392 | 219815 |
| <blank> | | | | | | | | | | | | | |
| 00:00 - 00:01 | 5988 | 5524 | 6264 | 6811 | 7757 | 7829 | 8472 | 7297 | 7300 | 7810 | 5259 | 5706 | 82017 |
| 00:01 - 00:03 | 6001 | 5528 | 6680 | 7356 | 6845 | 7768 | 6514 | 5912 | 5856 | 6067 | 6258 | 6394 | 77179 |
| 00:03 - 00:06 | 3527 | 3467 | 4280 | 4291 | 3870 | 4212 | 3759 | 3660 | 3255 | 2958 | 3232 | 3506 | 44017 |
| 00:06 - 00:10 | 1132 | 1100 | 1397 | 1272 | 1250 | 1315 | 1102 | 1103 | 1102 | 753 | 705 | 661 | 12892 |
| | 97.65% | 97.96% | 97.97% | 98.08% | 97.84% | 98.35% | 98.22% | 98.39% | 97.93% | 99.11% | 99.28% | 99.24% | 98.31% |
| 00:10 - 00:15 | 287 | 249 | 279 | 298 | 311 | 258 | 272 | 219 | 260 | 115 | 95 | 92 | 2735 |
| 00:15 - 00:20 | 67 | 50 | 65 | 60 | 73 | 56 | 54 | 45 | 68 | 24 | 11 | 24 | 597 |
| | 28.0% | 1.9% | 1.8% | 1.8% | 1.9% | 1.5% | 1.6% | 1.4% | 1.8% | 0.8% | 0.7% | 0.7% | 1.5% |
| 00:20 - 00:25 | 23 | 14 | 13 | 15 | 24 | 21 | 14 | 14 | 15 | 9 | 4 | 6 | 172 |
| 00:25 - 00:30 | 7 | 2 | 10 | 4 | 7 | 5 | 7 | 4 | 12 | 2 | 1 | 1 | 62 |
| | 0.2% | 0.1% | 0.1% | 0.1% | 0.2% | 0.1% | 0.1% | 0.1% | 0.2% | 0.1% | 0.0% | 0.0% | 0.1% |
| 00:30 - 00:45 | 15 | 6 | 10 | 5 | 10 | 12 | 11 | 7 | 9 | 6 | | 2 | 93 |
| 00:45 - 00:60 | 1 | 2 | 6 | 4 | 6 | 2 | 1 | 1 | 2 | 2 | | | 27 |
| | 0.1% | 0.1% | 0.1% | 0.0% | 0.1% | 0.1% | 0.1% | 0.0% | 0.1% | 0.0% | 0.0% | 0.0% | 0.1% |
| 01:00 - 02:00 | 1 | 3 | 1 | 1 | 5 | 1 | 1 | 5 | 2 | | 1 | | 21 |
| 02:00 - 03:00 | | | 1 | | | | | | 2 | | | | 3 |
| 03:00 - 04:00 | | | | | | | | | | | | | 0 |
| 04:00 - 05:00 | | | | | | | | | | | | | 0 |
| 05:00 - 06:00 | | | | | | | | | | | | | 0 |
| 06:00 and > | | | | | | | | | | | | | 0 |